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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Annadata, et al.	Application No. 09/823,770
Patent No.: 7,315,616	Attorney Docket No.: OID-2006-251-01
Issued: January 1, 2008	REQUEST FOR CERTIFICATE OF CORRECTION UNDER 37 CFR § 1.323

Commissioner for Patents
Office of Patent Publications
Attn: Certificate of Correction Branch
P.O. Box 1450
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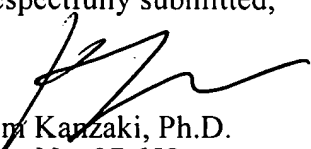
Dear Sir/Ma'am:

Pursuant to 37 CFR § 1.323, Applicant submits a Certificate of Correction correcting clerical errors or mistakes minor in character in the printed patent. The desired correction is set forth on the enclosed form PTO/SB/44.

These corrections do not involve changes, which would (1) constitute new matter or (2) require reexamination. *In re Arnott*, 19 USPQ 2d 1049, 1052 (Comm'r Pat. 1991).

As this correction is due to Applicant's error, please charge the fee of \$100, as set forth in § 1.20(a), to Deposit Account 150635.

Respectfully submitted,


Kim Kanzaki, Ph.D.
Reg. No. 37,652

Date: 7/9/08

Certificate
JUL 23 2008
of Correction

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01 FC:1811 100.00 DA

Attachment

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**UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION**

PATENT NO. : 7,315,616

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APPLICATION NO.: 09/823,770

ISSUE DATE : January 1, 2008

INVENTOR(S) : Annadata et al.

It is certified that errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

On the face page, in filed (56), under "Other Publications", in column 2, line 1, delete "Architecturer" and insert - - Architecture - -, therefor.

On page 2, under "U.S. Patent Documents", in column 1, line 24, delete "12/2002 Pendlebury et al." and insert - - 02/2004 Bauer et al. - -, therefor.

On page 2, under "U.S. Patent Documents", in column 2, line 5, delete "Stent et al." and insert - - Strandberg et al. - -, therefor.

On page 2, under "U.S. Patent Documents", in column 2, line 7, delete "Turovski et al." and insert - - Miloslavsky et al. - -, therefor.

On sheet 21 of 41, in Fig. 2q, line 2, delete "parameterand" and insert - - parameter and - -, therefor.

On sheet 30 of 41, in Fig. 4C, line 7, delete "wheter" and insert - - whether - -, therefor.

On sheet 33 of 41, in Fig. 4H, line 3, delete "varchar" and insert - - Varchar - -, therefor.

On sheet 38 of 41, in Fig. 4P, line 3, delete "USERID" and insert - - USER_ID - -, therefor.

In column 2, line 18, after "busy percent" insert - - , - -.

In column 13, line 2, delete "a" and insert - - an - -, therefor.

In column 15, line 55, delete "1-800-1234567" and insert - - 1-800-123-4567 - -, therefor.

In column 16, line 50, delete "104c" and insert - - 104C - -, therefor.

In column 28, lines 8-9, delete "NlongestWaitTiem," and insert - - NlongestWaitTime, - -, therefor.

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APPLICATION NO.: 09/823,770

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INVENTOR(S) : Annadata et al.

It is certified that errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 30, line 1, above "Referring to FIGS." insert -- UQ Configuration --.

In column 36, line 56, delete "Exemplary" and insert -- Exemplary --, therefor.

In column 41, line 35, in Claim 17, after "one of" insert -- : --.

In column 41, line 45, in Claim 18, delete "aux work" and insert -- aux_work --, therefor.

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This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.



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